

Logistics
Quality

Standards

Certificate for Module in Logistics Quality and Standards

「物流品質及標準」單元證書

Programme Code: 193-50364



Aims and Objectives

Jointly offered by the School of Continuing and Professional Education, City University of Hong Kong (CityU SCOPE) and the Hong Kong Logistics Association (HKLA), the programme aims to provide participants' an in-depth review of quality standards and logistics quality requirements. It also focusses on the relationships between logistics service, quality and work safety, and gives participants opportunities to examine the design of quality standards and standard operations procedures in logistics and supply chain sector.

Programme Structure

The programme structure and curriculum is designed with reference to Units of Competencies (UoCs) defined in Specification of Competency Standards (SCS) under Hong Kong Qualifications Framework (HKQF), to ensure that the programme is highly relevant to professional standards and industry needs.

This programme consists of 30 contact hours and covers the following topics:

- Introduction to quality management system
- Standard operating procedure preparation and work instruction
- Setting performance management system
- Risk management, contingency and disastrous plan, quality improvement plan
- Occupation safety and health, legal compliance for logistics functions
- Staff training, monitoring and control
- Staff motivation and retention scheme

Professional Recognition

The programme has been endorsed by HKLA as a qualifying programme. Graduates are eligible to apply for HKLA Member after completion of the programme.

Medium of Instruction

Cantonese supplemented with English. Course materials and assessments are in English.

Duration

2 - 2.5 months

Classes

One class per week. Each class lasts for 3 hours (every Friday evening)

Venue

Classes will be held at CityU SCOPE Learning Centre in Kowloon Tong, Tsim Sha Tsui East, Admiralty and/or other designated venues.

Assessment and Award

Participants who passed the assessment with an overall attendance of 70% or above, will be awarded Certificate for Completion.

Admission Requirements

- a) Obtained level 2 or above in five subjects in HKDSE Examination (a maximum of two Applied Learning (ApL) subjects can be counted), including Chinese Language and English Language; or equivalent, PLUS at least one year of relevant work experience; or
- b) Passed five subjects in HKCEE, including Chinese and English at Level 2/ Grade E or, equivalent PLUS at least two years of relevant work experience; or
- c) Mature student of at least 21 years of age with at least three years of relevant work experience.

Fees and Online Application

Programme Fee: HK\$6,500

Application with supporting documents should be submitted online via **www.scope.edu/eapp/CML**

(All fee paid are non-refundable)

Application Deadline

25 October 2019

Commencement

15 November 2019

Continuing Education Fund (CEF)

The programme has been included in the list of reimbursable courses under Continuing Education Fund (CEF). Eligible applicants may be reimbursed 80% of the course fee (for the 1st HK\$10,000 subsidy) and 60% of the course fee (for the 2nd HK\$10,000 subsidy), subject to a maximum sum of HK\$20,000, on successful completion of a reimbursable course which classes commence on or after 1 April 2019.

Enquiries

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